

SPRING 2021

Elm City Communities/Housing Authority of the City of New Haven

# The Homefront

Creating a Connection with Our Communities and Neighbors



## ECC/HANH Staff & Partners Team Up to Canvass Communities

The ECC/HANH Operations and CED teams have partnered with community organizations, leaders, Alders, and law enforcement officials to canvass ECC/HANH neighborhoods in an effort to connect with residents, document concerns, offer resources, and more. The first event on January 14<sup>th</sup> was at Westville Manor and participants walked door-to-door to speak with families. Those in attendance included members from the New Haven Police Department, The Yale Child Study, Clifford-Beers, Juvenile Probation, CT Violence Intervention Program, Citywide Youth Coalition, Vetts Mentoring, Alder Honda Smith and community leader Ms. Pearl. “This canvassing project is just one step we are taking at ECC/HANH along with key community servicing members to really get to the root of problems that are plaguing our residents firsthand,” said ECC President (cont’d pg. 7)

### Save the Date!

Regular ECC/HANH Board Meeting  
**Tues., Apr. 20<sup>th</sup>**  
Every 3<sup>rd</sup> Tuesday.  
Open to the public and streaming live via Facebook.

Public Service Recognition Week  
**May 2<sup>nd</sup> – May 8<sup>th</sup>**  
36 years of honoring the men & women who serve our nation as federal, state, local and tribal government employees

**Mother's Day**  
**Sun., May 9<sup>th</sup>**  
A celebration honoring the mother of the family, as well as motherhood, maternal bonds, and the influence of mothers in society.

### Welcome from the President



**With Spring upon us, we have an opportunity to both reflect and look forward.**

This year started with a great deal of promise and continues to find ways to insert hope into our lives. But it's hard to say that the pandemic is coming to a close because, right now, so much is still left unknown. So as things begin to feel more like normal, I'm encouraged by what the year ahead has in store for our communities and the families who call them home.

In the first few months of this year, we have been working hard to improve the quality of life for our state's most underserved families. At the capitol and here at home we've been advocating for legislation and policies that would take dramatic strides toward ensuring New Haven families who need it the most have access to more money in their checks by urging state leaders to pass a monumental child tax credit bill. We've banded together with some of the state's most ardent supporters of housing rights to advocate for the expansion of housing authority jurisdiction to ensure that affordable housing options are available to families who want them, who need them, are able to access them wherever they choose. (cont'd pg. 3)



## Developing Sustainable Communities

At Elm City Communities, our commitment to creating sustainable communities of choice where residents thrive is what drives us every day.

### RAD IV Closure Signals New Construction

On Thursday, March 11th, The Glendower Group, Inc. closed on RAD IV which means that Matthew Ruoppolo and Fairmont Heights are now under the management of 360 Management Group, Co. Construction can now begin on the amazing improvements scheduled for residents there. Kudos to all who supported this effort!

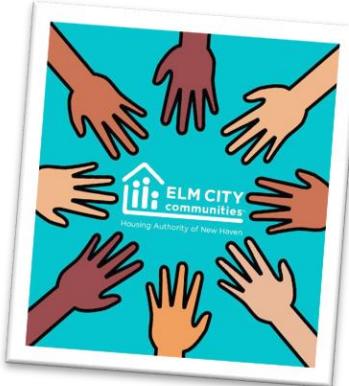
### Waitlist Portal for HCV Will Remain Open

Our teams have worked hard behind-the-scenes to solve the technical issues that occurred with the initial HCV waitlist opening the first week of March. Thanks to their hard work and extensive testing, the waitlist portal will re-open on March 22<sup>nd</sup> and remain open, which is different from previous waitlists. We are excited to offer this opportunity for families to join this lottery waiting list for the Housing Choice Voucher Program. Ads for this have been published on our website, in the New Haven Register, La Voz Hispana and Inner City News.

### CLPHA Grant Provides More Resources

ECC/HANH secured a grant to provide families with much-needed resources and opportunities including our youth. The agency is 1 of 10 recipients to receive the Council of Large Public Housing Authorities (CLPHA) COVID Resident Support Grants that will allow for PHAs to further meet immediate low-income family needs such as helping to lease affordable units with their housing vouchers and supplying technology and devices for youth to attend virtual school or senior to access healthcare resources.

On behalf of our youth population between 14-24, ECC/HANH also initiated a request to the Dalio Education program for funding which will expand its Student Training and Employment (STEP) and Resident Youth Volunteer Programs (RSYVP). During the initial meeting, youth participants were able to express the value of the program to them and suggestions to improve it. The students will be supervised and supported by Youth Engagement Coordinator Ronald Huggins who also works with the Citywide Youth Coalition at City Hall.



### Celebrating Women-Led Leadership at ECC/HANH

As the agency celebrates Women's History Month this year, the Homefront acknowledges the women-led leadership here at ECC/HANH. These ladies are responsible for advancing the mission and vision of our organization, developing creative solutions and strategies, and #MakingADifference every day. Check out our social media for the #ECCWHM2021 campaign for more info about these women! We salute our women-led Senior Team:

**Karen DuBois-Walton** (President), **Rainbow Lin** (SVP of Administration, IT & Finance), **Shenae Draughn** (SVP/Glendower), **Pat Johnson** (SVP/360 Mgmt), **Iris Rodriguez** (VP/Administration), **Coreen Toussaint** (VP/HCVP), **LaVonta Bryant** (Director/Procurement), **Donna Piccirilli** (VP/IT), **Hannah Sokal-Holmes** (VP/P&D), **LaToya McCrea** (Director/CED), **Leasley Negron** (Director/MTW), **Evelise Ribeiro** (Director/Compliance), **Yesica Hernandez-Perez** (Director/360 Property Mgmt), **Marilyn Dawson** (360/Regional Mgr) and **Jana Douglas** (Senior Asst. to President).



## **President's Welcome** (cont'd from pg. 1)

Our work to support you is never-ending. And today, and every day, I'm committed to working with you to do what's right for our communities.

I'm eager to see what the year ahead will bring for our city, for my leadership, and for each and every one of our residents who deserve the best New Haven has to offer.

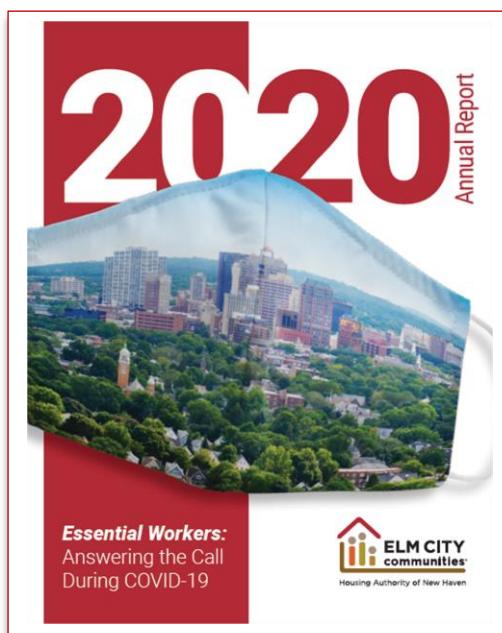
In service to you,

KOMA

Karen DuBois-Walton

HIGHER HEIGHTS YOUTH EMPOWERMENT PROGRAMS, INC.

An advertisement for a virtual tutoring program. The background features a digital city skyline with binary code. The main title "VIRTUAL TUTORING PROGRAM" is in large, bold, yellow letters. Below it, a red banner reads "Free only to a limited number of students". To the left, a box lists "SUBJECTS INCLUDE" with a bulleted list: Math, Science, History, English/Language Arts, Reading & Writing, World Literature, and SAT Test Prep. To the right, another box shows "GRADES K-12". A circular inset photo shows four diverse young students smiling. At the bottom, there's a logo for "HIGHER HEIGHTS" with a graduation cap icon, and text encouraging registration online at [www.higherheightsyouth.org](http://www.higherheightsyouth.org) or by calling (203) 479-0036.



← Check out our the **ECC/HANH FY20 Agency Annual Report** at our website or at our Issuu.com publication page (search: Elm City Communities/HANH). Our report focuses on our residents, participants, staff, landlords, partners and all who pivoted during 2020 to respond to the pandemic and we dedicate it to all who lost their lives as a result of this illness. Created in English & Spanish.



Glendower



GLENDOWER





## Public Housing Expansion Bill Creates Debate & Advances

**"Instead of inheriting a broken system, we have the power to change it."** – Yara Shahidi

ECC/HANH has been working collaboratively with other housing advocates to develop a statewide agenda to increase access to affordable housing that focuses on zoning reform, increased funding, promoting inclusion and accountability. This platform falls under ECC's "Inclusive CT" umbrella and seeks to create pathways for local, state and federal change that eliminate the racial isolation in CT communities.

"CT is the most segregated state in the country," said DuBois-Walton, noting that more than 1/3, or 10,000 families, on ECC's waitlists live outside of New Haven with no access to affordable housing. "In order to address the need of the 30,000 families on our waitlists, and accelerate the development of affordable housing in suburban towns, we need the ability to develop in other areas." Currently, PHAs (or Public Housing Authorities) jurisdiction is defined by town borders and concentrated in census tracts deemed as "low opportunity" due to poverty concentration.

ECC/HANH started the Inclusive CT campaign months earlier with a call-to-action for their community as well as engaging

legislators well ahead of the housing committee legislative debate held on February 18<sup>th</sup> in which 115 members testified. The debate's topics introduced several bills that spanned the intersections of municipal zoning independence, affordable housing, racial segregation, and inclusion. Much of the pushback against the housing bills came from residents in towns such as Orange, Greenwich, Woodbridge, Trumbull, and surrounding suburbs citing specifically that "H.B. 6430: An Act Concerning Housing Authority Jurisdiction" would destroy the "character" of the town, remove local zoning powers, or is a "one-size-fits-all mandate."

At the sixth hour, ECC/HANH President Karen DuBois-Walton testified and cleared up misconceptions that the bill would eliminate existing rights of municipalities regarding land use and zoning. ECC is an expert at development, transforming over 2,000 units and rebuilding communities. "We want to be treated like any other developer seeking to build in a community," she said. DuBois-Walton pointed out that there seems to be a fundamental misunderstanding of the intent of HB 6430, which was immediately backed by State Sen. Rick Lopes who implored the committee to ask themselves why, in one of the wealthiest states, economic opportunities and outcomes are not available for all families.



### CHECK OUT OUR NEW WEBSITE!

And tell us what you think! 😊

Visit [www.elmcitycommunities.org](http://www.elmcitycommunities.org) to access a new look, logo and a whole host of new features including our **Waitlist Portal**, the **Vendor Collaboration Portal**, links to **Pay Your Rent online**, updated staff **directory** and so much more! We think it better tells our story and provides a better way for you to connect with us. Learn about our properties, mission/vision, available programming, and the policy work that we're fighting for every day!

If you have questions or need to reach the ECC/HANH team, please call us at (203) 498-8800 or click the 'Contact Us' button on our site to get a quick reply from our team!

# Empowering & Connecting Communities

## ECC Hits Pavement to Vaccinate Fair Haven families

On a sunny March 13<sup>th</sup> morning, over 200 volunteers had a plan – to cover 70 blocks and knock on 5,000 doors to reach as many Fair Haven residents as possible to sign them up for COVID-19 vaccinations. In partnership with Fair Haven Community Health Center, volunteers passed out information and signed residents up who were interested in being vaccinated.

Resident Service Coordinator Nydia Jimenez, who volunteered from 10-3, said that a lot of people she signed up had their first vaccination already and that they were able to sign folks up for their second vaccination. If you want to volunteer or have questions, visit <http://bit.ly/vaccinateFHvolunteer> or call (203) 777-7411.



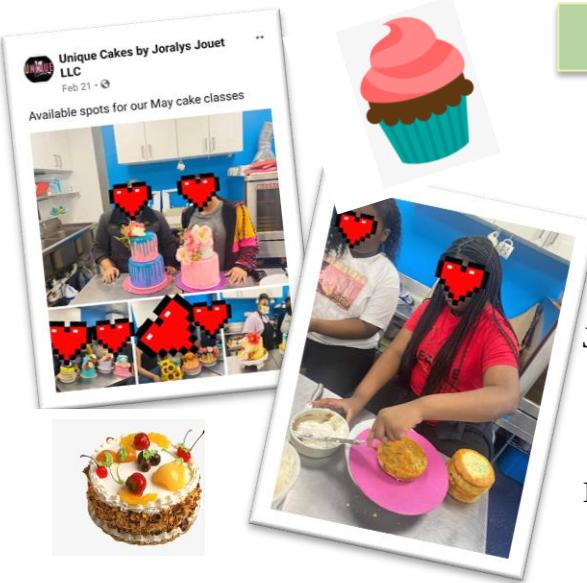
ECC Staff: Nydia Jimenez & Ellieben Acosta-Harris  
Photo courtesy of the New Haven Independent

## Resident Business Highlight – Joralys Jouet

Congratulations to Ms. Joralys Jouet, a CARES participant and self-taught baker, who recently created an LLC for her business ‘Unique Cakes by Joralys Jouet, LLC.’ Ms. Jouet has been “doing an exceptional job” and has been getting a lot of business, says CARES Coordinator Taisha Rivera-Franklin.

Jouet started hosting small groups for cake-making classes and it’s been a hit. Ms. Jouet said that she dreams of being able to host more cake-baking classes especially for ECC residents with a focus on the youth and senior populations.

If you are interested in taking a class or have ideas for a class you’d like to participate in, please like and reach out to her on Facebook: [www.facebook.com/uniquecakesbyjoralysjouet](http://www.facebook.com/uniquecakesbyjoralysjouet).



## ECC Welcomes Latweeta Smyers, SVP of Operations

*As the pandemic was in its inception and organizations were in a state of flux, Ms. Latweeta Smyers joined the ECC/HANH team as the Senior Vice President of Operations and has hit the ground running since. She currently oversees Low Income Public Housing, the Housing Choice Voucher Program and the Community & Economic Development department. We sat down to ask the classic HF questions to find out a little more about what brought Ms. Smyers to ECC/HANH.*



**Q: Where are you from originally?** I was born in Tallahassee, FL.

**Q: Where did you work before you can to ECC/HANH?** I was the Director of the Housing Choice Voucher Program (HCVP) at the Southern Nevada Regional Housing Authority.

**Q: What do you like most about your position?** It challenges me to think out of the box of traditional housing programs.

**Q: What's your favorite book, movie, album?** The Coldest Winter Ever/Sister Souljah. Pride and Prejudice. The Chronic/Dr. Dre.

**Q: What's your favorite thing about New Haven?** It's close to NYC.

**Q: What do you like to do for fun?** Travel (back when we could) and watching crime shows on PBS and the BBC.

**Q: Who do you find influential?** Our President Karen DuBois-Walton. The passion she has to provide opportunities for our families to have a better life is infectious.

**Q: How does the mission of the agency align with your values?** I believe affordable housing should not be an option but a demand.

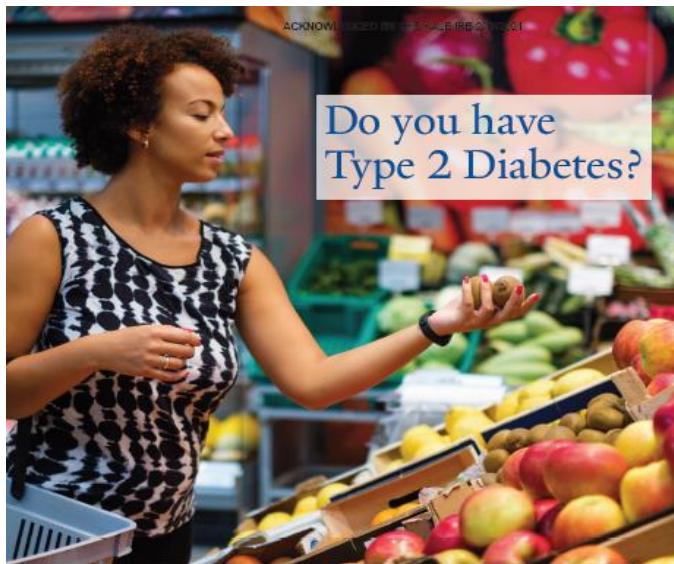
## Housing Expansion Bill

(cont'd from pg. 4)

On March 11<sup>th</sup> in a 7-to-3 vote, H.B. 6430 moved forward with support by New Haven's entire delegation. "This bill is a great step forward and... we must continue to advocate so that this bill gets passed in the General Assembly," said DuBois-Walton.

Collaborative partners in this effort include the City of New Haven and Bridgeport, Park City Communities, CT Voice for Children, Open Communities Alliance, Yale Law School, Desegregate CT and more.

For more information about Inclusive CT and our equity-based initiatives, visit [elmcitycommunities.org](http://elmcitycommunities.org) under *Our Work*.



### Project ReSiDe

If you are 18 years of age or older, have Type 2 Diabetes, are on a waiting list for rental assistance, and live in the greater New Haven area, you may be eligible to participate in a research study. The purpose of this study is to understand more about the impact of affordable housing on diabetes management. Participants will be required to complete surveys on-line every six months for two years. Participants will also be asked to provide some health information such as A1C, blood pressure, and BMI. Compensation up to \$375 after completing all rounds of surveys.

To learn more or see if you are eligible to participate, call (203) 479-0468 or email [projectreside@yale.edu](mailto:projectreside@yale.edu).

HIC #200627181

HELP US DISCOVER | Be Part of Clinical Research at Yale.

**Yale**



Pictured above: B.A. Celebrations at McQueeney and Crawford Manor

## New Ways to Pay Your Rent!

### Safe and Secure

All transactions and personal information is secured and protected. Payment receipt or electronic confirmation is provided with every transaction.



### Ways to Pay

#### Pay Online

Pay from your computer, tablet, or smartphone device with your checking account, debit card, or credit card.  
<https://web.paymentvision.com/360managementHUB/default.aspx>

#### Pay by Phone

Call (203) 401-7180 to pay by phone.

#### Pay by Text Message

1. Login to your account online using the above web link
2. Add phone number and verify using code sent to your phone
3. Select payment via text and save
4. Text "Pay" to: (800) 503-5603

#### Pay by Mobile App

Download the "360 Rent Pay" App from your Apple or Android App Store.



**CONVENIENCE FEES APPLY\***      **Calendar Month**  
1st - 10th    11th - 31st

### Payment Locations

- Walmart #5439 | 315 Foxon Blvd
- Connecticut State Cc #0164 | 630 Ella T Grasso Blvd.
- CVS #2259 | 215 Whalley Ave.
- C-town Supermarket | 325 Ferry St.
- Connecticut State C C #0426 | 426 Whalley Ave.
- Visels Pharmacy | 714 Dixwell Ave.
- CVS #11007 | 123 Church St.
- CVS #811 | 1150 Whatley Ave.



#### Electronic Payments

#### Retail Payments



VISA DISCOVER E-CHECK

CASH



PaymentVISION®

	1st - 10th	11th - 31st
Pay Where You Shop	\$2.50	\$2.50
Pay Online	\$0	\$3.95
Pay by Phone	\$0	\$3.95
Pay by Text	\$0	\$3.95
Pay by Mobile App	\$0	\$3.95

\*Additional bank or credit card transaction fees may apply

## New Ways to Pay Your Rent!

### Safe and Secure

All transactions and personal information is secured and protected. Payment receipt or electronic confirmation is provided with every transaction.



### Ways to Pay

#### Pay Online

Pay from your computer, tablet, or smartphone device with your checking account, debit card, or credit card.  
<https://web.paymentvision.com/ElmCityCommunitiesHUB/default.aspx>

#### Pay by Phone

Call (203) 584-7004 to pay by phone.

#### Pay by Text Message

1. Login to your account online using the above weblink
  2. Add phone number and verify using code sent to your phone
  3. Select payment via text and save
  4. Text "Pay" to: (800) 503-5602
- \*Complete 1 through 3 for initial setup

#### Pay by Mobile App

Download the "ELM City Rent Pay" App from your Apple or Android App Store.



### Payment Locations

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#### Electronic Payments

#### Retail Payments



VISA DISCOVER E-CHECK

CASH



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Pay by Text	\$0	\$3.95
Pay by Mobile App	\$0	\$3.95

\*Additional bank or credit card transaction fees may apply



Pictured (clockwise):  
Chief Renee Dominguez  
& ECC President Karen  
DuBois-Walton, Alder  
Honda Smith, Rodney  
Webb & Kristen Hammel  
(Yale Child Study Ctr.)

## Neighborhood Canvassing (cont'd from pg. 1)

Karen DuBois-Walton. The event was organized and led by SVP of Operations Latweeta Smyers who is debriefing with her teams to develop plans for further community building and community engagement all toward building stronger and safer communities.

Sites visited have included Westville Manor, Essex Townhouses, Eastview Terrace, St. Anthony's and the last stop Brookside on Friday, March 12<sup>th</sup>.

"It's one thing to talk about our communities from our office; it's another thing to hit the ground and actually talk to our communities by meeting them right where they are," said Jana Douglas, Senior Asst. to the President.

Please stay tuned for more information on the response from residents and initiatives available related to these efforts coming out this Spring and in the next edition of The Homefront.



This Spring 2021 Homefront is in loving memory of Mrs. Sharon M. Clemons, wife of Chairman Erik Clemons, who passed away in November 2020 from complications due to COVID-19.



**Follow us online for news and information!**

[Facebook: ElmCityCommunities](#)

[Twitter: @ECCommunities](#)

[Instagram: elmcitycommunities\\_hanh](#)

## COMMISSIONERS CORNER

### Noteworthy Resolutions Passed this Quarter:

- Authorization of the 2021 Flat Rent Schedule:** PHAs are required to establish flat rents on market rents in the private and unassisted rental units. These must be set at no more than 80% of the applicable Fair Market Rent. All LIPH residents are notified of their options to select flat rent. If you have questions about this, please contact your Property Manager.
- Changes to the ACOP and Administrative Plans** to include language regarding transfers, service and assistance animals, reentry, voucher portability, and other matters. Copies of the updated report can be found at our website and emailed upon request.
- Authorization to Purchase Equipment to Provide Wi-Fi in ECC's Community Rooms:** We are working hard make sure that our communities stay connected and we have been approved to use funds to provide internet usage for all which will be implemented this Summer 2021.

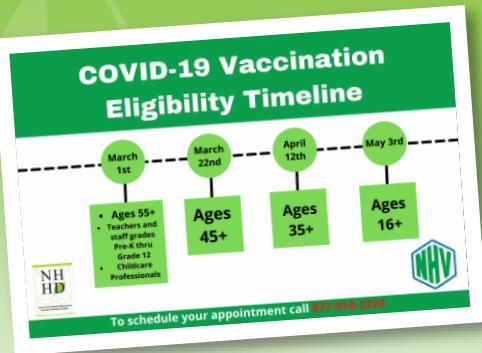
DEMAND EVERY MUNICIPALITY DO THEIR  
**FAIR SHARE**  
TO MAKE HOUSING AFFORDABLE



Housing Authority of New Haven

### ECC/HANH Board of Commissioners

**Erik Clemons** – Chairman  
**William Kilpatrick** – Vice Chairman  
**Elmer Rivera Bello** – Commissioner  
**Foluke Morris** – Resident Commissioner  
**Dr. Danya Keene** – Commissioner



Next in line for vaccinations:  
**Ages 16+**

## COVID-19 Vaccine Providers in New Haven

- 1) **Yale New Haven Health** - (833) ASK-YNHH
- 2) **Cornell Scott Hill Health Center** - (203) 503-3000
- 3) **Fair Haven Community Health Care** - (203) 871-4179
- 4) **Walgreens** (436 Whalley Ave, 88 York St, 87 Foxon St) (203) 777-8001, (203) 752-9893, (203) 469-3016
- 5) **Walmart** (315 Foxon Blvd) – (203) 467-7509
- 6) **CT COVID Vaccine Hotline** – (877) 918-2224
- 7) **CVS Pharmacy** (215 Whalley Ave) – (203) 401-4661
- 8) **New Haven Health Dept.** – (203) 639-2245

Happy  
**SPRING**



The ECC/HANH Homefront  
360 Orange Street  
New Haven, CT 06511

Elm City Communities/HANH  
Karen DuBois-Walton, Ph.D.  
360 Orange Street  
New Haven, CT 06511

P R I M A V E R A 2 0 2 1

Elm City Communities/Housing Authority of the City of New Haven

# The Homefront

Nuestra conexión con las comunidades y los vecinos



## El personal y los socios de ECC/HANH se unen para hacer campaña en las comunidades

Los equipos de los departamentos de Operaciones y del Community and Economic Development (CED, Desarrollo Comunitario y Económico) de Elm City Communities/Housing Authority of the City of New Haven (ECC/HANH), comunidades de Elm City/Autoridad de Vivienda de las comunidades de New Haven, se han asociado con organizaciones comunitarias, líderes, Alders y funcionarios del orden público para hacer campaña en los vecindarios de ECC/HANH con el fin de conectarse con los residentes, documentar las inquietudes, ofrecer recursos, entre otras cosas. El primer evento se celebró el 14 de enero en Westville Manor, y los participantes fueron puerta a puerta para conversar con las familias. Entre los asistentes estuvieron miembros del New Haven Police Department (Departamento de Policía de New Haven), el Yale Child Study Center, Clifford-Beers, Juvenile Probation (Programa de Libertad Condicional de Menores), CT Violence Intervention Program (Programa de Intervención contra la Violencia de Connecticut), Citywide Youth Coalition, Vets Mentoring, Alder Honda Smith y la líder comunitaria Pearl. “Este proyecto de campaña es solo un paso que estamos dando en ECC/HANH junto con miembros clave del servicio a la comunidad para llegar realmente a la raíz de los problemas que afectan a nuestros residentes de cerca”, expresó la presidenta de ECC (continúa en la pág. 7)

### ¡Agende la fecha!

Sesión ordinaria de la junta de ECC/HANH

**Martes 20 de abril**

El tercer martes de cada mes. Abierto al público y transmisión en vivo a través de Facebook.

Semana de reconocimiento al servicio público

**Del 2 al 8 de mayo**

36 años de honrar a hombres y mujeres que sirven a nuestra nación como empleados del gobierno federal, estatal, local y tribal.

**Día de la Madre**  
**Domingo 9 de mayo**

Una celebración en honor a la madre de familia, así como a la maternidad, los lazos maternos y la influencia de las madres en la sociedad.

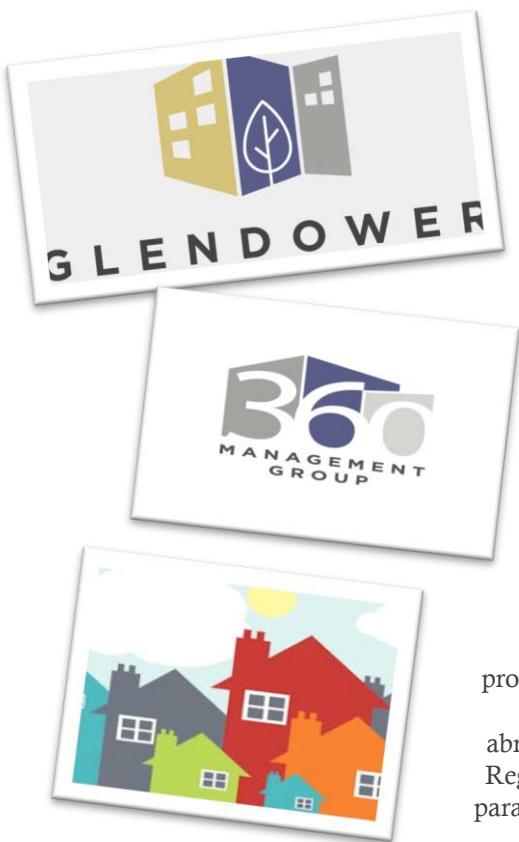
Bienvenida de la presidenta



Con Spring sobre nosotros, tenemos la oportunidad de reflexionar y mirar hacia adelante.

Este año comenzó con muchas promesas y continúa encontrando formas de insertar esperanza en nuestras vidas. Pero es difícil decir que la pandemia está llegando a su fin porque, en este momento, todavía quedan muchas cosas por conocer. Entonces, a medida que las cosas comienzan a sentirse más normales, me alienta lo que el próximo año tiene reservado para nuestras comunidades y las familias que las llaman hogar.

En los primeros meses de este año, hemos estado trabajando arduamente para mejorar la calidad de vida de las familias más desatendidas de nuestro estado. En el capitolio y aquí en casa, hemos estado abogando por leyes y políticas que darían pasos dramáticos para garantizar que las familias de New Haven que más lo necesitan tengan acceso a más dinero en sus cheques al instar a los líderes estatales a aprobar un crédito tributario por hijos monumental cuenta. Nos hemos unido a algunos de los partidarios más fervientes del estado de los derechos de vivienda para abogar por la expansión de la jurisdicción de la autoridad de vivienda (continúa en la pág. 3)



## Desarrollamos comunidades sustentables

El compromiso de Elm City Communities de crear comunidades sustentables preferidas en las cuales los residentes puedan prosperar es lo que nos impulsa todos los días.

## El cierre de RAD IV representa una nueva construcción

El jueves 11 de marzo, The Glendower Group, Inc. cerró RAD IV, lo que significa que Matthew Ruoppolo y Fairmont Heights están ahora bajo la administración de 360 Management Group, Co. La construcción ya puede comenzar con las increíbles mejoras programadas para los residentes de la zona. ¡Felicitaciones a todos los que apoyaron este esfuerzo!

## El portal de la lista de espera para el programa HCV reabrirá pronto

Nuestros equipos han trabajado arduamente detrás de escena para resolver los problemas técnicos que ocurrieron en la apertura inicial de la lista de espera del programa Housing Choice Voucher (HCV, Vales de Elección de Vivienda) la primera semana de marzo. Gracias a su esfuerzo, el portal de la lista de espera se volverá a abrir el 22 de marzo. Se han publicado anuncios en nuestro sitio web, en New Haven Register, La Voz Hispana e Inner City News. Nos complace ofrecer esta oportunidad para que las familias se unan a esta lista de espera de sorteo para el programa de vales.

## ECC obtiene subvenciones para brindar oportunidades a los residentes

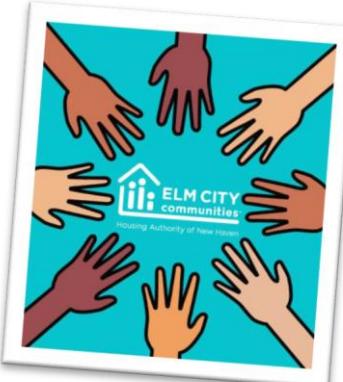
ECC/HANH obtuvo dos subvenciones en los últimos meses para brindar a las familias los recursos y las oportunidades que tanto necesitan. La agencia fue uno de los 10 beneficiarios de las subvenciones de apoyo a los residentes en respuesta a la COVID-19 del Council of Large Public Housing Authorities (CLPHA), que permitirán a las Public Housing Authorities (PHA, Autoridades de Vivienda Pública) satisfacer las necesidades inmediatas de las familias de bajos ingresos, como ayudar a alquilar unidades asequibles con los vales de vivienda, y suministrar tecnología y dispositivos para que los jóvenes puedan asistir a la escuela a distancia o los mayores puedan acceder a los recursos de salud.

La segunda subvención, con una contribución equivalente de ECC, la otorgó Dalio Education, que financiará y ampliará los Student Training and Employment and Resident Youth Volunteer Programs (Programas de Capacitación y Empleo para Estudiantes y Jóvenes Residentes Voluntarios) para los jóvenes de entre 14 y 24 años. Los estudiantes serán supervisados y apoyados por el coordinador de Participación Juvenil, Ronald Huggins.

## Juntos, una nueva New Haven para todos

Mientras la agencia celebra el Mes de la Historia de la Mujer este año, Homefront reconoce el liderazgo liderado por mujeres aquí en ECC / HANH. Estas mujeres son responsables de promover la misión y la visión de nuestra organización, desarrollar soluciones y estrategias creativas, y #MakingADifference todos los días. ¡Consulte nuestras redes sociales para la campaña #ECCWHM2021 para obtener más información sobre estas mujeres! Saludamos a nuestro equipo senior liderado por mujeres:

**Karen DuBois-Walton** (Presidenta), **Rainbow Lin** (SVP de administración, IT y finanzas), **Shenae Draughn** (SVP/Glendower), **Pat Johnson** (SVP/360 Mgmt), **Iris Rodriguez** (VP/Administración), **Coreen Toussaint** (VP/HCVP), **LaVonta Bryant** (Directora/Adquisiciones), **Donna Piccirilli** (VP/IT), **Hannah Sokal-Holmes** (VP/P & D), **LaToya McCrea** (Directora/CED), **Leasley Negron** (Directora/MTW), **Evelise Ribeiro** (Directora/Cumplimiento), **Yesica Hernandez-Perez** (Directora/360 Property Mgmt), **Marilyn Dawson** (360/administradora regional) y **Jana Douglas** (Asistente del presidente).



WOMEN'S HISTORY MONTH

## STUDENT TRAINING EMPLOYMENT PROGRAM



### WE'RE ACCEPTING APPLICATIONS

Because we know how important it is for our youth to get a head start to success! The Student Employment Training program offers employment opportunities for ECC/HANH students ages 16-24.



#### Prepare

The STEP program's main priority is to prepare and support careerdriven students on their individual career paths to success.



#### Experience

All students will gain meaningful work experience through working alongside ECC/HANH employees.



#### Training

STEP offers monthly trainings to build confidence and career readiness.

To request an application, please contact CED Supervisor Tarin Evans at (203) 498-8800, ext. 1057.



### Bienvenida de la presidenta

(continúa de la pág. 1)

asequible estén disponibles para las familias que las deseen, que las necesiten, puedan acceder a ellas donde sea escoger.

Nuestro trabajo para apoyarlo es interminable. Y hoy, y todos los días, me comprometo a trabajar con usted para hacer lo correcto para nuestras comunidades.

Estoy ansioso por ver lo que traerá el próximo año para nuestra ciudad, para mi liderazgo y para todos y cada uno de nuestros residentes que merecen lo mejor que New Haven tiene para ofrecer.

A tu servicio,

HIGHER HEIGHTS YOUTH EMPOWERMENT PROGRAMS, INC.

**VIRTUAL TUTORING PROGRAM**  
\*Free only to a limited number of students

**SUBJECTS INCLUDE**  
MATH, SCIENCE, HISTORY,  
ENGLISH / LANGUAGE ARTS,  
READING & WRITING,  
WORLD LITERATURE,  
SAT TEST PREP

**GRADES K-12**

REGISTER ONLINE NOW AT  
[www.higherheightsyouth.org](http://www.higherheightsyouth.org)  
OR BY CALLING (203) 479-0036

# 2020 Annual Report



**Essential Workers:**  
Answering the Call  
During COVID-19



← Consulte nuestro informe anual del año fiscal 2020 de la agencia ECC/HANH en [s](#) o en nuestra página de publicación Issuu.com (busque: Elm City Communities/HANH). Nuestro informe se centra en nuestros residentes, participantes, personal, propietarios, socios y todos los que se esforzaron durante el 2020 para responder a la pandemia, y se lo dedicamos a todos los que perdieron la vida como resultado de esta enfermedad.

Creado en inglés y español.

**LETTER FROM THE CHAIRMAN**  
Dear Community,

We are living through an unprecedented moment in time and what gives us hope is that we are coming together to support one another and meet the needs of the people of our town and beyond.

Our team adapted to these challenges by working to the best of our ability to continue to provide services to the residents of New Haven. We have continued to provide essential services during this year that we always had the foundation to do so. We are grateful for the support of our community and could not thank you enough for the role that you have provided for us during this year.

We are excited to end this year by meeting in our community which included the annual meeting of the Board of Directors. We are looking forward to the new year and the challenges ahead. As always, we thank all of our residents, partners, and supporters for their continued support and for allowing us to offer the necessary technology for our families to stay connected and safe.

As the pandemic threatened the close ties and traditions within our neighborhood, we worked to find ways to keep our community connected. We did this through virtual events, such as the annual meeting of the Board of Directors, and through the delivery of meals to those in need. We have also been the leading provider of change in our community by providing resources to those in need, such as food, clothing, and other necessities. We have also been a leader in making sure that our community has access to the resources that they need for their health and well-being.

Even though this year has presented us with obstacles, it has also brought us a sense of community and resilience. We have come together to support one another and to help each other through difficult times. We are grateful for the support of our community partners, our supporters, partners, investors, and residents, who have come together to support our mission and to do the work that we do.

To the ECC/HANH team, our supporters, partners, investors, and residents, we offer our sincere gratitude. Thank you for helping us to make a difference in the lives of our residents.

Yours,

Erik Clemons  
CHAIRMAN

**114 RESOLUTIONS PASSED**

- Assisted in the following areas:
- Lease & Rent Control
- Staff Reimbursement Policy
- Food Insecurity Prevention



Housing Authority of New Haven



GLENDOWER





## Proyecto de ley de expansión de vivienda pública genera debate y avanza

**“En lugar de heredar un sistema que no funciona, tenemos el poder de cambiarlo”.** – Yara Shahidi

ECC/HANH ha estado trabajando en colaboración con otros defensores de vivienda a fin de desarrollar un organismo estatal para facilitar el acceso a viviendas asequibles que se enfoca en la reforma de zonificación, el aumento de la financiación, y el fomento de la inclusión y la responsabilidad. Esta plataforma forma parte de la campaña “Inclusive CT” (Connecticut inclusivo) de ECC y busca crear vías para el cambio local, estatal y federal que elimine el aislamiento racial en las comunidades de Connecticut.

“Connecticut es el estado más segregado del país”, afirmó DuBois-Walton, y señaló que más de un tercio, o 10 000 familias, en las listas de espera de ECC viven fuera de New Haven sin acceso a viviendas asequibles. “Para abordar la necesidad de las 30 000 familias en nuestras listas de espera y acelerar el desarrollo de viviendas asequibles en las ciudades suburbanas, necesitamos la capacidad de desarrollo en otras áreas”. Actualmente, la jurisdicción de las PHA (o Autoridades de Vivienda Pública) se define por las fronteras de la ciudad y se concentra en secciones censales consideradas como de “baja oportunidad” debido a la concentración de la pobreza.

ECC/HANH comenzó la campaña Inclusive CT meses antes con un llamado a la acción para su comunidad, además de involucrar a

legisladores mucho antes del debate legislativo del comité de vivienda celebrado el 18 de febrero en el que testificaron 115 miembros. Entre los temas del debate, se presentaron distintos proyectos de ley que abarcaban las intersecciones de la independencia de la zonificación municipal, la vivienda asequible, la segregación racial y la inclusión. Gran parte de la resistencia contra los proyectos de leyes de vivienda provino de residentes de ciudades como Orange, Greenwich, Woodbridge, Trumbull y los suburbios circundantes, citando específicamente que el “H.B. 6430: Act Concerning Housing Authority Jurisdiction” (proyecto de ley 6430: Ley Relativa a la Jurisdicción de la Autoridad de Vivienda) destruiría el “carácter” de la ciudad, eliminaría los poderes de zonificación local o sería un “proyecto uniforme”.

A las seis horas, la presidenta de ECC/HANH, Karen DuBois-Walton, testificó y aclaró conceptos erróneos de que el proyecto de ley eliminaría los derechos existentes de los municipios con respecto al uso de la tierra y la zonificación. ECC es una agencia experta en desarrollo que ha transformado más de 2000 unidades y que ha reconstruido comunidades. “Queremos que nos traten como cualquier otro desarrollador que busca construir en una comunidad”, reclamó. Du-Bois-Walton señaló que parece haber un malentendido fundamental de la intención del proyecto de ley 6430 y fue respaldada de inmediato por el senador estatal Rick Lopes, que imploró al comité que se preguntara por qué, en uno de los estados más ricos, las oportunidades económicas y el potencial no están disponibles en todas las comunidades. (continúa en la pág. 6)



### VISITE NUESTRO NUEVO SITIO WEB

Y díganos qué opina. ☺☺

Visite [www.elmcitycommunities.org](http://www.elmcitycommunities.org) para acceder a un nuevo diseño, logotipo y una gran cantidad de funciones nuevas, incluido nuestro **portal de lista de espera**, el **portal de colaboración con los proveedores**, enlaces al servicio **Pay Your Rent en línea**, el **directorio de personal** actualizado y mucho más. Creemos que cuenta mejor nuestra historia y brinda una mejor manera de conectarse con nosotros. Obtenga información sobre nuestras propiedades, la misión y la visión, la programación disponible y el trabajo de políticas por el que luchamos todos los días.

Si tiene preguntas o necesita comunicarse con el equipo de ECC/HANH, llame al (203) 498-8800 o haga clic en el botón “Contáctenos” en nuestro sitio para obtener una respuesta rápida por parte de nuestro equipo.

## Empoderamos y conectamos a las comunidades

### ECC llega para vacunar a las familias de Fair Haven

En la soleada mañana del 13 de marzo, más de 200 voluntarios tenían un plan: cubrir 70 cuadras y llamar a 5000 puertas para comunicarse con la mayor cantidad posible de residentes de Fair Haven a fin de inscribirlos para recibir las vacunas contra la COVID-19. En asociación con Fair Haven Community Health Center, los voluntarios repartieron información e inscribieron a los residentes interesados en vacunarse.

La coordinadora de servicios para residentes Nydia Jiménez expresó que disfrutó de los discursos y las actuaciones en el evento y mencionó que muchas de las personas a las que inscribió ya habían recibido la primera vacuna y que pudieron inscribir a personas para recibir la segunda dosis.



 **Fair Haven**  
Community Health Care  
Personal de ECC: Nydia Jimenez y Ellieben Acosta-Harris (foto cortesía de New Haven Independent).

### Empresa destacada de residentes: Joralys Jouet

Felicitaciones a Joralys Jouet, participante de la Coronavirus Aid, Relief, and Economic Security Act (CARES, Ley de Ayuda, Alivio y Seguridad Económica por Coronavirus) y panadera autodidacta, que recientemente creó una sociedad de responsabilidad limitada para su empresa “Unique Cakes by Joralys Jouet, LLC”. Jouet ha estado “haciendo un trabajo excepcional”, expresa la coordinadora de CARES, Taisha Rivera-Franklin.

Comenzó a organizar clases de pastelería para grupos pequeños, y ha sido un éxito. Jouet afirmó que sueña con poder ofrecer más clases de pastelería, especialmente para los residentes de ECC, incluidos los jóvenes y los adultos mayores. Si está interesado en tomar una clase o tiene ideas para una clase en la que le gustaría participar, sígala en su página de Facebook y comuníquese con ella: [www.facebook.com/uniquecakesbyjoralysjouet](https://www.facebook.com/uniquecakesbyjoralysjouet).



### ECC da la bienvenida a Latweeta Smyers, vicepresidenta senior de Operaciones

*Cuando la pandemia estaba en sus inicios y las organizaciones estaban en un estado de cambio, Latweeta Smyers se unió al equipo de ECC/HANH como vicepresidenta senior de Operaciones y desde entonces ha comenzado a toda marcha. Actualmente supervisa los programas Low Income Public Housing (LIPH, Vivienda Pública para Personas de Bajos Ingresos), Housing Choice Voucher (HCV, Vales de Elección de Vivienda) y el Community & Economic Development Department (CED, Departamento de Desarrollo Económico y Comunitario). Nos reunimos con ella e hicimos las preguntas clásicas de HF para averiguar un poco más sobre lo que llevó a Smyers a unirse a ECC/HANH.*

**P: ¿De dónde es originalmente?** Nací en Tallahassee, Florida.

**P: ¿Dónde trabajaba antes de unirse a ECC/HANH?** Era directora del programa Housing Choice Voucher (HCV) en la Southern Nevada Regional Housing Authority (Autoridad de Vivienda Regional del Sur de Nevada).

**P: ¿Qué es lo que más le gusta de su trabajo?** Me desafía a pensar de forma diferente sobre los programas de vivienda tradicionales.

**P: ¿Cuál es su libro, película o álbum favorito?** El invierno más frío de Sister Souljah. Orgullo y prejuicio. The Chronic de Dr. Dre.

**P: ¿Qué es lo que más le gusta de New Haven?** Está cerca de la ciudad de Nueva York.

**P: ¿Qué le gusta hacer para divertirse?** Viajar (cuando podíamos) y ver series sobre crímenes en PBS y la BBC.

**P: ¿Quién cree que es una persona influyente?** Nuestra presidenta Karen DuBois-Walton. La pasión que tiene por brindar oportunidades para que nuestras familias tengan una mejor vida es contagiosa.

**P: ¿Cómo se alinea la misión de la agencia con sus valores?** Creo que la vivienda asequible no debería ser una opción, sino una exigencia.

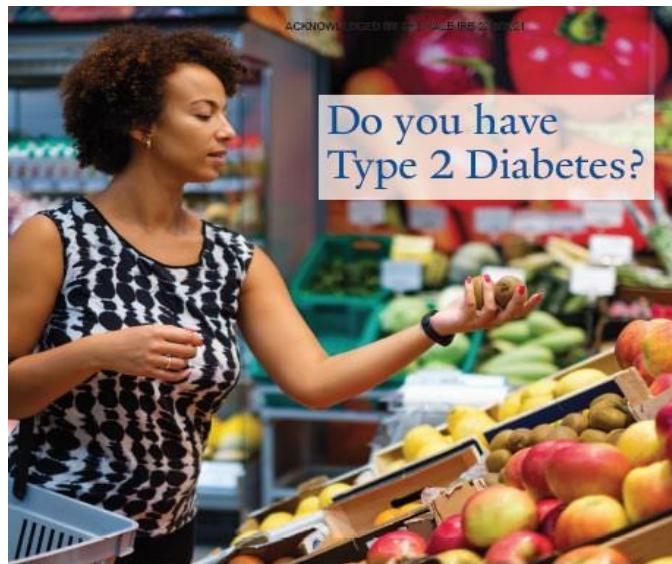
## Proyecto de ley de expansión de vivienda

(continúa de la pág. 4)

El 11 de marzo, con una votación de 7 a 3, el proyecto de ley 6430 avanzó con el apoyo de toda la delegación de New Haven. "Este proyecto de ley es un gran paso hacia adelante y... debemos continuar defendiéndolo para que lo apruebe la Asamblea General", instó DuBois-Walton.

Los colaboradores asociados en esta iniciativa incluyen la ciudad de New Haven y Bridgeport, Park City Communities, CT Voices for Children, Open Communities Alliance, Yale Law School, Desegregate CT, entre otros.

Para obtener más información sobre Inclusive CT y nuestras iniciativas basadas en la equidad, visite [elmcitycommunities.org](http://elmcitycommunities.org), haga clic en "Sobre" y, luego, en "Nuestro trabajo".



### Project ReSiDe

If you are 18 years of age or older, have Type 2 Diabetes, are on a waiting list for rental assistance, and live in the greater New Haven area, you may be eligible to participate in a research study. The purpose of this study is to understand more about the impact of affordable housing on diabetes management. Participants will be required to complete surveys on-line every six months for two years. Participants will also be asked to provide some health information such as A1C, blood pressure, and BMI. Compensation up to \$375 after completing all rounds of surveys.

To learn more or see if you are eligible to participate, call (203) 479-0468 or email [projectreside@yale.edu](mailto:projectreside@yale.edu).

IIC #2016027188

HELP US DISCOVER | Be Part of Clinical Research at Yale.

**Yale**



En la imagen, arriba: celebraciones de B. A. en McQueeney y Crawford Manor.

## New Ways to Pay Your Rent!

### Safe and Secure

All transactions and personal information is secured and protected. Payment receipt or electronic confirmation is provided with every transaction.



### Pay Where You Shop

\*At participating locations

⑦ **Can I Pay with Cash?** Yes, at participating locations.

② **What is My Biller Name?**  
360 Management  
Receiver Code:18818

③ **What is My Account Number?** Your account number is your first initial and last name. Your password is the last 4 of your SSN.

④ **When is My Payment Credited?** Payment is credited to the account on the date of receipt.

Remember to keep your receipt as proof of payment.

### Payment Locations

- Walmart #439 | 315 Foxon Blvd
- Connecticut State Cc #0164 | 630 Ella T Grasso Blvd.
- CVS #2259 | 215 Whalley Ave.
- C-town Supermarket | 325 Ferry St.
- Connecticut State C C #0426 | 426 Whalley Ave.
- Visels Pharmacy | 714 Dixwell Ave.
- CVS #11007 | 123 Church St.
- CVS #811 | 1150 Whatley Ave.



#### Electronic Payments



VISA DISCOVER E-CHECK

#### Retail Payments

CASH

### Pay by Mobile App

Download the "360 Rent Pay" App from your Apple or Android App Store.



**CONVENIENCE FEES APPLY\***      **Calendar Month**  
1st - 10th    11th - 31st

Pay Where You Shop	\$2.50	\$2.50
Pay Online	\$0	\$3.95
Pay by Phone	\$0	\$3.95
Pay by Text	\$0	\$3.95
Pay by Mobile App	\$0	\$3.95

\*Additional bank or credit card transaction fees may apply

## New Ways to Pay Your Rent!

### Safe and Secure

All transactions and personal information is secured and protected. Payment receipt or electronic confirmation is provided with every transaction.

### Ways to Pay

#### Pay Online

Pay from your computer, tablet, or smartphone device with your checking account, debit card, or credit card.  
<https://web.paymentvision.com/ElmCityCommunitiesHUB/default.aspx>

#### Pay by Phone

Call (203) 584-7004 to pay by phone.

#### Pay by Text Message

1. Login to your account online using the above weblink
  2. Add phone number and verify using code sent to your phone
  3. Select payment via text and save
  4. Text "Pay" to: (800) 503-5602
- \*Complete 1 through 3 for initial setup

#### Pay by Mobile App

Download the "ELM City Rent Pay" App from your Apple or Android App Store.



**CONVENIENCE FEES APPLY\***      **Calendar Month**  
1st - 10th    11th - 31st

Pay Where You Shop	\$2.50	\$2.50
Pay Online	\$0	\$3.95
Pay by Phone	\$0	\$3.95
Pay by Text	\$0	\$3.95
Pay by Mobile App	\$0	\$3.95

\*Additional bank or credit card transaction fees may apply



En la imagen, en el sentido del reloj: directora Renee Dominguez y presidenta de ECC Karen DuBois-Walton, Alder Honda Smith, Rodney Webb y Kristen Hammel (Yale Child Study Center).

## Campaña en los vecindarios (continúa de la pág. 1)

Karen DuBois-Walton. El evento fue organizado y dirigido por la vicepresidenta senior de Operaciones, Latweeta Smyers, que realiza reuniones informativas con sus equipos para desarrollar planes a fin de fortalecer la construcción y participación comunitarias, para lograr la construcción de comunidades más fuertes y seguras.

Los lugares visitados fueron Westville Manor, Essex Townhouses, Eastview Terrace, St. Anthony's y el último destino, Brookside, el viernes 12 de marzo.

"Una cosa es hablar de nuestras comunidades desde nuestra oficina; y otra cosa muy distinta es tocar tierra y hablar *con* nuestras comunidades encontrándolas allí mismo", explicó Jana Douglas, asistente principal de la presidenta.

Estén atentos para obtener más información sobre la respuesta de los residentes y las iniciativas disponibles relacionadas con estas iniciativas que se publicarán esta primavera y en la próxima edición de The Homefront.



Esta primavera de 2021, Homefront honra la memoria de Sharon M. Clemons, esposa del presidente Erik Clemons, que falleció en noviembre de 2020 por complicaciones debido a la COVID-19.



**¡Síganos en línea para recibir noticias e información!**

Facebook: ElmCityCommunities

Twitter: @ECCommunities

Instagram: elmcitycommunities\_hanh

## EL RINCÓN DE LOS COMISIONADOS

**Resoluciones destacadas aprobadas este trimestre:**

- **Autorización del cronograma de alquiler fijo de 2021:** se requiere que las PHA establezcan alquileres fijos a precios de mercado para las unidades de alquiler privadas que no reciben ayuda. Estos deben establecerse en no más del 80 % del alquiler promedio del mercado correspondiente. Se notifica a todos los residentes de LIPH sobre las opciones para seleccionar un alquiler fijo. Si tiene alguna pregunta sobre esto, póngase en contacto con su agente inmobiliario.
- **Cambios en la Admissions and Continued Occupancy Policy (ACOP, Política de Admisión y Permanencia) y los planes administrativos** que incluirán disposiciones sobre las transferencias, los animales de servicio y asistencia, el reingreso, la portabilidad de vales y otros asuntos. Para conseguir copias del informe actualizado, puede visitar nuestro sitio web o pedir que las envíen por correo electrónico.
- **Autorización de compra de equipos para ofrecer wifi en las salas comunitarias de ECC:** estamos trabajando arduamente para asegurarnos de que nuestras comunidades permanezcan conectadas y hemos recibido la autorización para usar fondos a fin de proporcionar el uso de Internet para todos, que se implementará este verano de 2021.

DEMAND EVERY MUNICIPALITY DO THEIR  
**FAIR SHARE**  
TO MAKE HOUSING AFFORDABLE



Housing Authority of New Haven

### Junta de Comisionados de ECC/HANH

Erik Clemons, presidente

William Kilpatrick, vicepresidente

Elmer Rivera Bello, comisionado

Foluke Morris, comisionada residente

Dra. Danya Keene, comisionada



## COVID-19 Vaccine Providers in New Haven

- 1) **Yale New Haven Health** - (833) ASK-YNHH
- 2) **Cornell Scott Hill Health Center** - (203) 503-3000
- 3) **Fair Haven Community Health Care** - (203) 871-4179
- 4) **Walgreens** (436 Whalley Ave, 88 York St, 87 Foxon St) (203) 777-8001, (203) 752-9893, (203) 469-3016
- 5) **Walmart** (315 Foxon Blvd) – (203) 467-7509
- 6) **CT COVID Vaccine Hotline** – (877) 918-2224
- 7) **CVS Pharmacy** (215 Whalley Ave) – (203) 401-4661
- 8) **New Haven Health Dept.** – (203) 639-2245

